







Collectively, Malta's Equality Bodies investigate alleged **discriminatory treatment** based on various grounds and in various contexts.

THE NATIONAL COMMISSION FOR THE PROMOTION OF EQUALITY (NCPE)

The NCPE investigates complaints on discriminatory treatment based on:

- sex or because of family responsibilities
- sexual orientation
- age
- religion or belief
- racial or ethnic origin
- gender identity, gender expression or sex characteristics

in relation to:

- employment
- access to banking and financial institutions services
- access to education.

It also investigates complaints relating to harassment at the place of work, and gender discrimination in the access to and supply of goods and services.

Download the complaints form:

- https://ncpe.gov.mt/en/Pages/Complaints.aspx
- Tel: 2590 3850; Email: equality@gov.mt; Office: Gattard House, National Road, Blata I-Bajda.

THE COMMISSION FOR THE RIGHTS OF PERSONS WITH DISABILITY (CRPD)

The Equal Opportunities Compliance Unit (EOCU) within the CRPD investigates complaints on discriminatory treatment based on:

disability

in relation to:

- employment
- access to education
- accessibility
- the provision of goods and services
- housing and insurance.

For more information go to: https://crpd.org.mt/eoa/Tel: 2278 8555; Email: helpdesk@crpd.org.mt; Office: Buġeja Institute, Braille Street, Santa Venera.

THE DEPARTMENT FOR INDUSTRIAL AND EMPLOYMENT RELATIONS (DIER)

The DIER investigates complaints on ground of race or ethnic origin in the following areas: conditions on access to employment, including the advertising of opportunities for employment, selection criteria & recruitment conditions; access to all types & to all levels of vocational guidance, vocational training; employment and conditions of employment, including salary and dismissals; and membership in unions or professional bodies.

For more information go to: https://dier.gov.mt/en/ Pages/home.aspx

Tel: 2122 0497 | 2122 4245; Email: ind.emp.relations@gov.mt; Office: 121, Triq Melita, Valletta.

THE OFFICE OF THE OMBUDSMAN

The Office of the Ombudsman investigates complaints in relation to:

administrative actions taken by or on behalf of Government and other authorities.

How to make a complaint:

http://www.ombudsman.org.mt/making-a-complaint/send-complaint/

Tel: **2248 3200**; Email: **office@ombudsman.org.mt**; Office: 11, St Paul Street, Valletta.

Need more info? Contact aditus on 2010 6295 | www.aditus.org.mt | www.criticalinstitute.org

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